

HOME & ON-SITE REPAIR SERVICES

ON-SITE FEE SCHEDULE

For in-home or on-site services, we charge an initial trip charge, paid in advance. Once at your location, hourly rates apply (one hour minimum) at the rates listed below. Parts are not included in the standard charges and note some repairs may require more than one trip.

On-Site Service	Fee	Details
Trip Charge	\$150 \$2/mile \$75/hr	Trip charge 60 mile radius from 15057 Each mile exceeding 60 miles Each hour exceeding 1 hr travel time, 1 hr increments
Repair Services	\$125/hour	Minimum 1 hour
Game Transport/Game Removal	ASK	Depends on many factors. Game removal fee can be saved if customer transports the game themselves.

IN-SHOP FEE SCHEDULE

By transporting your game to my location, you can save money on transportation fees and you will get a discount on hourly rates. Parts are not included in the standard charges.

In-Shop Service	Fee	Notes
Repair Services	\$100/hour	Minimum 1 hour

WHAT WE REPAIR

Basically, we repair games. However, there are many factors involved. For most video arcade games, we can diagnose and fix 90% of the problems that you may be having. On some occasions, there may be more involved work that needs to be sent out to third-parties, such as component level repair, or possibly sourcing new or refurbished parts. Those things would be additional fees and would be based upon the third-party charges and lead-times.

Game/Machines	
Classic Video Arcade Games	Games such as Pac-man, Galaga, Frogger, MK, etc
Raster Monitors	See separate monitor repair services document
Electro-mechanical (EM) Pinball Machines	Maintenance, cleaning, shop-out, re-rubbering, lighting
Solid State Pinball Machines	Maintenance, cleaning, shop-out, re-rubbering, lighting, board repair
DMD Pinball Machines	Maintenance, cleaning, shop-out, re-rubbering, lighting, board repair
LCD Pinball Machines	Maintenance, cleaning, shop-out, re-rubbering, lighting, limited board repair

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GAME REMOVAL & TRANSPORTATION

More complex and time intensive repairs may require the game to be brought to our shop location for completion. Our preference is for the customer to remove the game from their premises and transport the game themselves. However, we recognize that may not be practical for everyone.

In the event that the customer requires/requests us to remove and transport the game for them, we will do our best to do so at an additional charge. In some cases, we may contract with a third-party to do that. In either instance, we will not be held responsible for damages to a game, personal property, or individual as a result of removing the game.

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PAYMENT

- Trip Charges must be paid in advance.
- Payment in full is expected when the work has been completed.
- A deposit may be requested to cover excessive parts purchases.
- I accept the following forms of payment
 - PayPal:
 - <https://paypal.me/BehrRepairs>
 - @BehrRepairs
 - Mike@Behr-Repairs.com
 - Venmo:
 - @Behr-Repairs
 - <https://account.venmo.com/u/Behr-Repairs>
 - Cash in person



PayPal

Behr Repairs
@Behr-Repairs



venmo

Scan this code to pay